

Zuppler - Bug #83

"There is no orders from zuppler" displayed

06/29/2021 01:28 PM - Cristian Amarie

Status:	Feedback	Start date:	06/29/2021
Priority:	Normal	Due date:	
Assignee:	Cristian Amarie	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.25 hour
Description			
<p>I wanted to reach out to you regarding an issue a client is having with the Zuppler/Pixel Integrator App.</p> <p>The issue is that even though the order is successfully hitting pixel the app shows a message that There is no orders from zuppler.</p> <p>We are able to send the order and the app is successfully receiving the order.</p> <p>When the order is submitting, for a brief period this is what the screen shows (image: image1.png)</p> <p>And once submitted after a few seconds this shows up (image: image2.png)</p> <p>Above screenshots are from the recent tests we did today.</p> <p>In case the above image is not clear below is a screenshot from an earlier test. (image: image3.png)</p> <p>Would this be due to app configuration settings?</p> <p>Let me know if you need any additional information to debug the issue.</p>			

History

#1 - 06/29/2021 02:19 PM - Cristian Amarie

- Status changed from New to Feedback

Empty XML. Waiting feedback.

Files

image1.png	135 KB	06/29/2021	Cristian Amarie
image2.png	152 KB	06/29/2021	Cristian Amarie
image3.png	128 KB	06/29/2021	Cristian Amarie